

# NICHOLAS TORRES

Quality Focused  
Web Professional

## OBJECTIVE

Seeking contracts in  
Website Development,  
Quality Consulting, and  
Engineering

## EDUCATION

Ball State University  
B.S. Computer  
Science

## SKILLS

- Automated Testing
  - Java/Javascript
- Website Development
- Website Migrations
- Technology Consulting
- Search Engine Optimization
  - Web Accessibility
- Website and release management

## TOOLS

- Git
- Postman
- Jira
- Confluence
- Visual Studio Code
- deque-axe

## CONTACT



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<https://nicktorres.net>

# WORK EXPERIENCE

## FREELANCE WEB DEVELOPMENT & DIGITAL STRATEGY

JULY 2024 – PRESENT

- Launched and currently manage several Next.js + AWS Amplify Gen 2 site with optimized SEO, performance, affiliate content, and Playwright tests for data-driven testing.
- Gained hands-on experience with AWS (Amplify, S3, Route 53) and SSR
- Provided freelance support for SEO, accessibility (WCAG 2.1 AA), WordPress fixes, and site migrations for clients.
- Advised an Agricultural Commission on website management and migration strategy.
- Completed the Department of Homeland Security Trusted Tester for Web Programs for advanced Accessibility testing certification.

## SENIOR QA ENGINEER | CENTERFIELD

JAN 2024 – JUNE 2024

- Completed automated and manual testing for release verification of web, API, and relational database features
- Quality team lead for insurance integrations and automation
- Quality team lead for Business.com and Businessnewsdaily.com
- Created, executed, and documented testing plans and activities.
- Utilized tools like Postman, Playwright, Java, Javascript, SQL and Selenium for automated testing
- Created and managed testing environments utilizing Windows subsystem for linux, Python, SQL, SSH, git, and bash
- Improved and documented QA team processes, like onboarding, environment setup, access requests, and support.

## SENIOR QA ENGINEER II | DOTDASH-MEREDITH

OCT 2019 – MAY 2023

### 2022-2023

- QA team lead for Food vertical sites, ensuring adequate test coverage before release with CICD for foodandwine.com, allrecipes.com, eatingwell.com, and more.
- Contributed to automation framework development in Java/Selenium to support testing needs for a large portfolio of digital brands, including people.com, marthastewart.com/shop, bhg.com, and more.
- Ensured quality for migrating sites by adding new automated tests
- Tested APIs using tools like Postman, Swagger, and Playwright.
- Mentored QA colleagues through learning sessions and code reviews
- Contributed to improvements in QA process and documentation
- Assisted with brand releases, hotfixes, and deployments
- Assisted with bug finding, triage, and resolution.
- Subject matter expert on website accessibility, focusing on eliminating barriers for users with disabilities, improving WCAG compliance, and accessibility testing.
- Led a hackathon team to build an automated accessibility testing tool, with dashboard and database managed reports.

### 2019-2022

- QA Team lead for Coupons vertical sites, including manual and automation testing.
- Coordinated and managed releases for project sites using git, Jenkins, AWS, and Github

- Validated sprint user stories utilizing Jira to track bugs.
- Participated in story refinement and sprint/release planning meetings.
- Developed a JavaScript BDD compatible automation framework utilizing webdriver.io, chai, cucumber, and Selenium
- Completed manual and automated accessibility checks using cypress, Apple Voice over, and other assistive tools.
- Participated in Quality team Architecture and solution meetings
- Prepared technical walkthroughs, learning documents, and Quality Assurance related Proof of Concepts for new testing tools and strategies.
- Helped other Vertical Quality teams with testing platform migrations, including Katalon Studio, Java/Selenium, Playwright, and cypress.
- Led E-commerce migration quality project, and third party commerce integrations testing to support shops platforms.

## **ASSOCIATE SOFTWARE DEVELOPER | INFOSYS**

### **ULTA BEAUTY CONTRACT | January 2019 – May 2019**

- Led team planning and offshore development on a Node.js/React.js project
- Assisted with testing strategy, and coordination with QA teams
- Served as team point of contact for various client departments and third party consultants
- Provided technology specific training and development environment support to local and offshore teams
- Completed assigned user stories to improve and update enterprise micro services
- Designed, documented, and led development on API upgrades to integrate new third party features
- Reviewed team members' user stories and assisted in deployment and verification into the release pipeline

### **MICROSOFT CONTRACT | June 2018 – December 2018**

- Completed assigned web development training modules with Infosys
- Participated in SCRUM development on a Node/React project to extend the functionality of Microsoft Outlook
- Completed assigned UI user stories using React, Redux, and Typescript
- Wrote Unit and Snapshot tests using Jest
- Assisted in the design and implementation of End to End automated tests using Selenium and NUnit

## **QUALITY ASSURANCE ASSOCIATE | BIDPAL**

AUG 2017 – JAN 2018

- Responsible for the development and documentation of End to End and front end automated tests.
- Wrote responsive browser tests utilizing Selenium, Java, Saucelabs, and Junit
- Wrote End to End tests using Protractor, Javascript, and Jasmine
- Reported bugs found through automated regression
- Performed cross-device checks and bug recreation as needed
- Utilized JMeter for performance tests